

TEMPLATE - 911 Calls

Date/Time Range	Dec 01, 2022 12:00:00 AM PST - Dec 31, 2022 11:59:00 PM PST
Account	Zamboni Industries

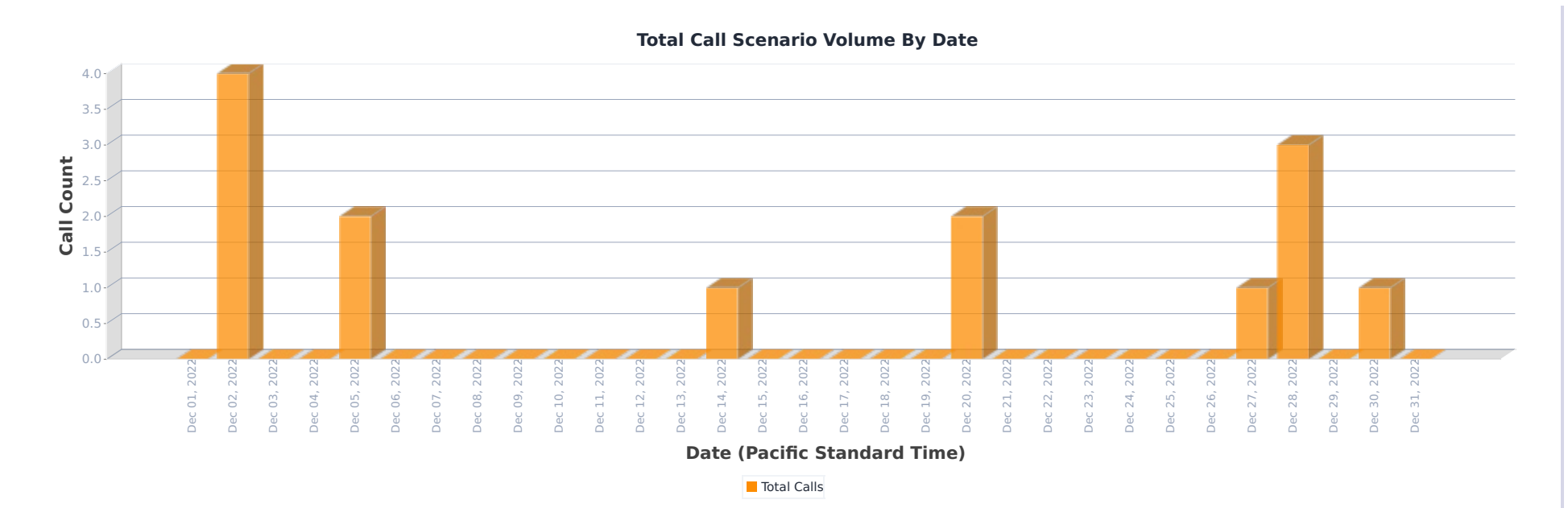
Search Criteria Summary

Search Set	Total Call Count	Total Average Call Duration	Total Call Duration
911 Calls	14	00:01:00	00:14:01

Caller Number Summary

Caller Number	Total Call Count	Total Average Call Duration	Total Average Ring Duration	Total Call Duration
+14023905177	7	00:01:39	00:00:21	00:11:35
+14023906366	5	00:00:28	00:00:33	00:02:18
+14023906344	1	00:00:04	00:00:37	00:00:04
+14023906356	1	00:00:04	00:00:36	00:00:04
TOTALS	14	00:01:00	00:00:28	00:14:01

Total Call Scenario Volume By Date



Caller Number Call Details

Caller Number: +14023905177

Total Call Count: 7	Total Average Call Duration: 00:01:39	Total Average Ring Duration: 00:00:21	Total Call Duration: 00:11:35
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Call Details

Date/Time Origination (Asc)	Call Duration (hh:mm:ss)	Caller Number	Caller Party Name	Caller Department	Caller Location	Caller Site	Caller Result	Direction	Called Number	Called Result
Dec 02, 2022 11:48:57 AM PST	00:00:00	5177	Sharla - Ederington	ACCOUNT SERVICES		Omaha Office	Call Cancel	Internal	9911	Call Cancel
Dec 02, 2022 12:29:26 PM PST	00:05:45	5177	Sharla - Ederington	ACCOUNT SERVICES		Omaha Office		Internal	9911	Call connected
Dec 02, 2022 12:35:37 PM PST	00:00:00	5177	Sharla - Ederington	ACCOUNT SERVICES		Omaha Office	Call Cancel	Internal	9911	No Answer
Dec 05, 2022 8:29:02 AM PST	00:00:04	5177	Sharla - Ederington	ACCOUNT SERVICES		Omaha Office	Call connected	Internal	9911	No Answer
Dec 05, 2022 8:29:44 AM PST	00:03:47	5177	Sharla - Ederington	ACCOUNT SERVICES		Omaha Office		Internal	9911	Call connected
Dec 14, 2022 12:08:06 PM PST	00:00:03	5177	Sharla - Ederington	ACCOUNT SERVICES		Omaha Office	Call connected	Internal	9911	No Answer
Dec 27, 2022 7:55:16 AM PST	00:01:56	5177	Sharla - Ederington	ACCOUNT SERVICES		Omaha Office	Auto Recorded	Internal	9911	Call connected

Caller Number: +14023906366

Total Call Count: 5

Total Average Call Duration: 00:00:28

Total Average Ring Duration: 00:00:33

Total Call Duration: 00:02:18

Call Details

Date/Time Origination (Asc)	Call Duration (hh:mm:ss)	Caller Number	Caller Party Name	Caller Department	Caller Location	Caller Site	Caller Result	Direction	Called Number	Called Result
Dec 20, 2022 10:03:51 AM PST	00:00:04	6366	Michael John Dandan	LEASE UNDERWRITING		Omaha Office	Call connected	Internal	9911	No Answer
Dec 20, 2022 2:50:48 PM PST	00:02:02	6366	Michael John Dandan	LEASE UNDERWRITING		Omaha Office	Auto Recorded	Internal	9911	Call connected
Dec 28, 2022 2:37:26 PM PST	00:00:04	6366	Michael John Dandan	LEASE UNDERWRITING		Omaha Office	Call connected	Internal	9911	No Answer
Dec 28, 2022 2:38:10 PM PST	00:00:04	6366	Michael John Dandan	LEASE UNDERWRITING		Omaha Office	Call connected	Internal	9911	No Answer
Dec 28, 2022 3:07:26 PM PST	00:00:04	6366	Michael John Dandan	LEASE UNDERWRITING		Omaha Office	Call connected	Internal	9911	No Answer

Caller Number: +14023906344

Total Call Count: 1

Total Average Call Duration: 00:00:04

Total Average Ring Duration: 00:00:37

Total Call Duration: 00:00:04

Call Details

Date/Time Origination (Asc)	Call Duration (hh:mm:ss)	Caller Number	Caller Party Name	Caller Department	Caller Location	Caller Site	Caller Result	Direction	Called Number	Called Result
Dec 30, 2022 10:41:08 AM PST	00:00:04	6344	Guirlyn Kilat	LEASE UNDERWRITING		Omaha Office	Call connected	Internal	9911	No Answer

Caller Number: +14023906356

Total Call Count: 1

Total Average Call Duration: 00:00:04

Total Average Ring Duration: 00:00:36

Total Call Duration: 00:00:04

Call Details

Date/Time Origination (Asc)	Call Duration (hh:mm:ss)	Caller Number	Caller Party Name	Caller Department	Caller Location	Caller Site	Caller Result	Direction	Called Number	Called Result
Dec 02, 2022 12:31:21 PM PST	00:00:04	6356	Bre Clayton	ACCOUNT SERVICES		Omaha Office	Call connected	Internal	9911	No Answer

