



## TEMPLATE - Call Queue Summary Report

Date/Time Range	Apr 30, 2023 12:00:00 AM PDT - May 10, 2023 2:47:23 PM PDT
Cluster	Variphy Org
Report Based On	Events

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Called Queue Name Summary

Called Queue Name Grouping Call Scenario Volume Charts

## Called Queue Name Summary

Called Queue Name	Total Call Count	Answered Call Count	Queued Call Count	Queued Call %	Queued Call Average Queue Duration	Not Connected Call Count
FINANCE - CQ	11	11	0	0%	00:00:00	0





Call Scenario Volume for Called Queue Name: FINANCE - CQ

