



TEMPLATE - Call Queue Summary by Agent

Date/Time Range	Apr 30, 2023 12:00:00 AM PDT - May 09, 2023 3:31:30 PM PDT
Cluster	Variphy Org
Report Based On	Events

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Search Criteria Summary

Search Set	Answered Call Count	Total Average Call Duration	Total Call Duration	Queued Call Count	Queued Call Average Queue Duration
Hunt Group Calls	10	00:05:34	00:55:38	10	00:00:00

Called Party Name Summary



Called Party Name	Answered Call Count	Total Average Call Duration	Answered Call Total Duration
BUCK, WILSON	4	00:04:27	00:17:48
MATHIS, JAYLYNN	2	00:02:14	00:04:28
ASHLEY, WILLOW	1	00:20:29	00:20:29
LUCAS, CHAIM	1	00:05:22	00:05:22
MURILLO, DAWSON	1	00:05:25	00:05:25
ZHANG, KENNEDI	1	00:02:06	00:02:06
TOTALS	10	00:05:34	00:55:38