TEMPLATE - Department Summary

Date/Time Range	Mar 01, 2024 12:00:00 AM CST - Mar 21, 2024 9:00:16 AM CDT

Search Criteria Summary

Search Set	Total Call Count	Total Average Call Duration	Total Call Duration
Total Calls	184	00:19:45	60:35:07

Calling or Called Party Department Summary

Calling or Called Party Department	Total Call Count	Total Average Call Duration	Total Call Duration
No Associated Calling or Called Party Department	101	00:25:06	42:14:37
TECHNICAL SUPPORT	40	00:20:55	13:56:34
MICROSOFT COMMUNICATION APPLICATION INSTANCE	19	00:00:17	00:05:25
QA	12	00:00:21	00:04:07
CUSTOMER SUCCESS	4	00:13:10	00:52:39
SALES	4	00:33:08	02:12:33
SOFTWARE DEVELOPMENT	4	00:17:18	01:09:12

Calling or Called Party Department	Total Call Count	Total Average Call Duration	Total Call Duration
TOTALS	184	00:19:45	60:35:07