



TEMPLATE - Call Back Summary Report

Date/Time Range	Dec 01, 2025 12:00:00 AM CST - Feb 28, 2026 11:59:59 PM CST
Organization	Webex Sandbox (WbxCC)

Table of Contents

[CSQ Name Summary](#)

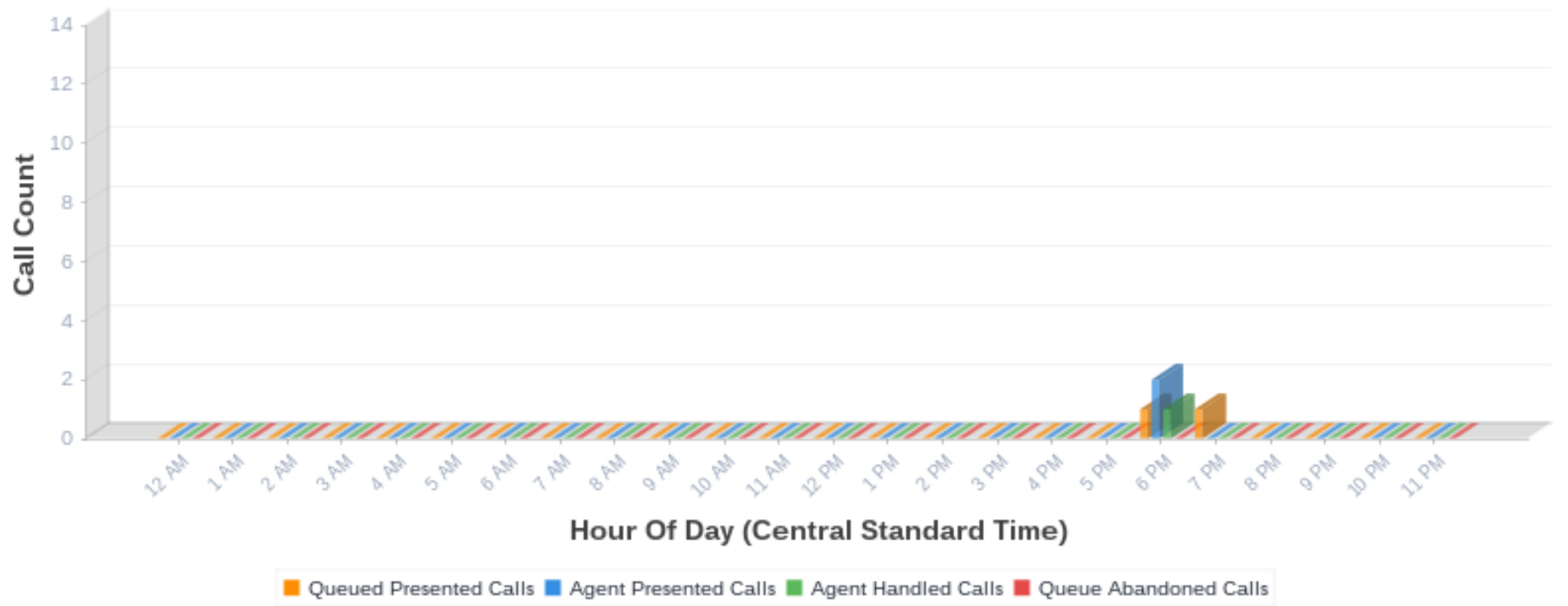
[CSQ Name Grouping Call Scenario Volume Charts](#)

CSQ Name Summary

CSQ Name	Contact Count	Average Contact Duration	Handled Contact Count	Handled Contact %	Abandoned Contact Count	Abandoned Contact %	Average Abandoned Contact Queue Time	Average Contact Handle Time	Average Contact Talk Time	Average Contact Hold Time
CC SUPPORT QUEUE	2	00:06:43	2	100%	0	0%	00:04:18	00:00:39	00:00:32	00:00:00

Call Scenario Volume for CSQ Name: CC SUPPORT QUEUE

Call Scenario Volume for CSQ Name: CC SUPPORT QUEUE



Call Scenario Volume for CSQ Name: CC SUPPORT QUEUE



Call Scenario Volume for CSQ Name: CC SUPPORT QUEUE

