



## TEMPLATE - Team Summary

Date/Time Range	Dec 01, 2025 12:00:00 AM CST - Feb 28, 2026 11:59:59 PM CST
Organization	Webex Sandbox (WbxCC)

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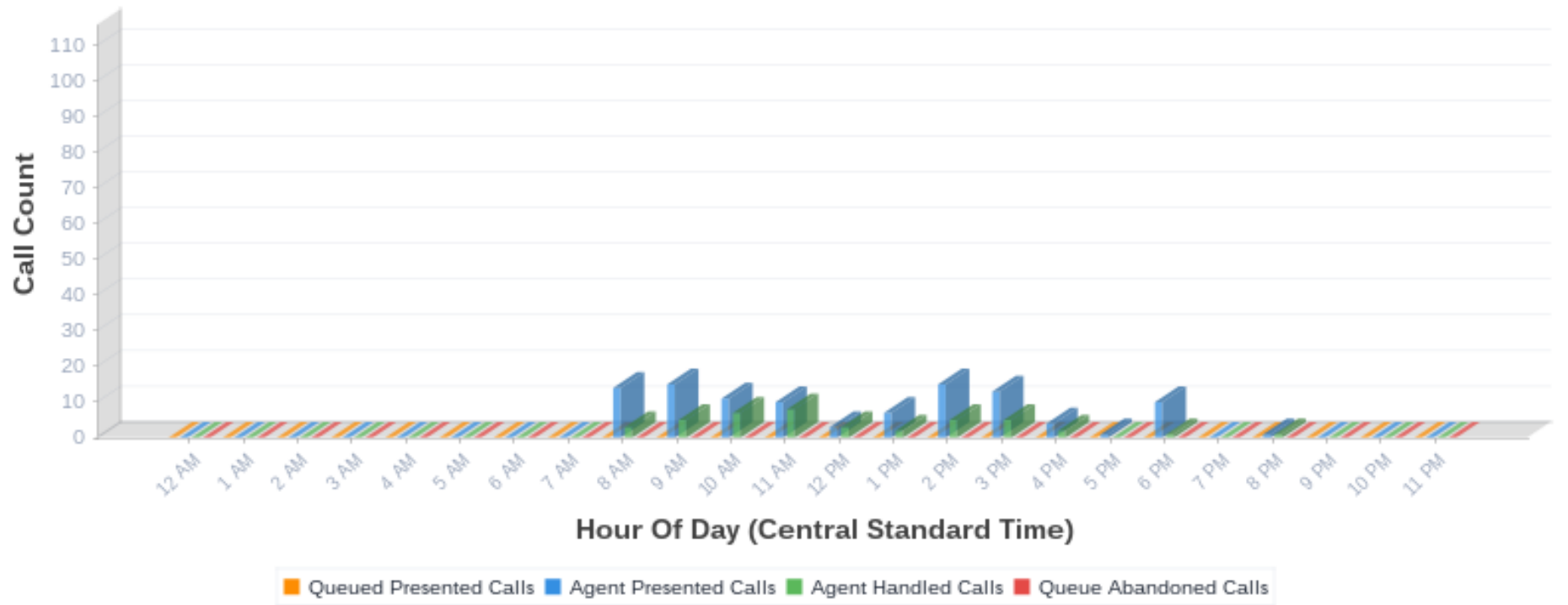
[Team Grouping Call Scenario Volume Charts](#)

### Team Summary

Team	Contact Count	Average Contact Duration	Handled Contact Count	Handled Contact %	Abandoned Contact Count	Abandoned Contact %	Average Abandoned Contact Queue Time	Average Contact Handle Time	Average Contact Talk Time	Average Contact Hold Time
SANDBOX TEAM AGENTTYPE - GMAC	279	00:00:30	44	15.77%	217	77.78%	00:00:14	00:00:24	00:00:06	00:00:02

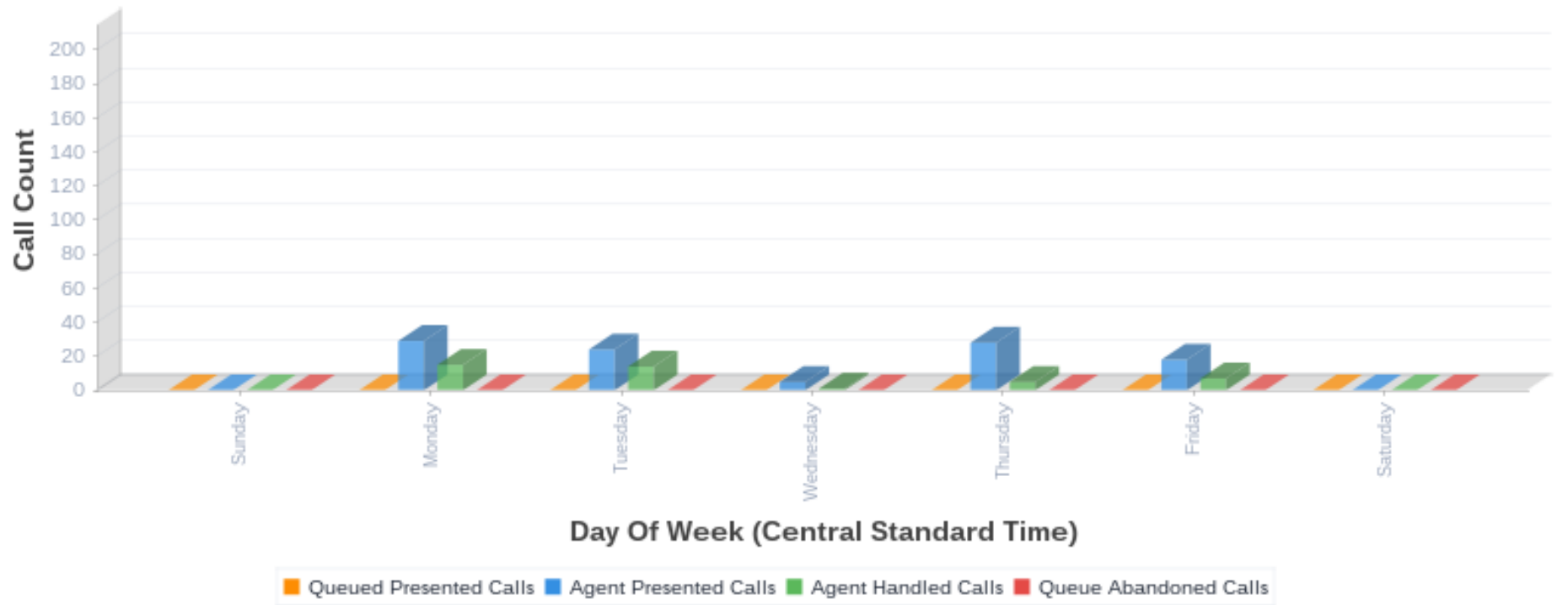
### Total Call Scenario Volume By Hour Of Day

**Total Call Scenario Volume By Hour Of Day**



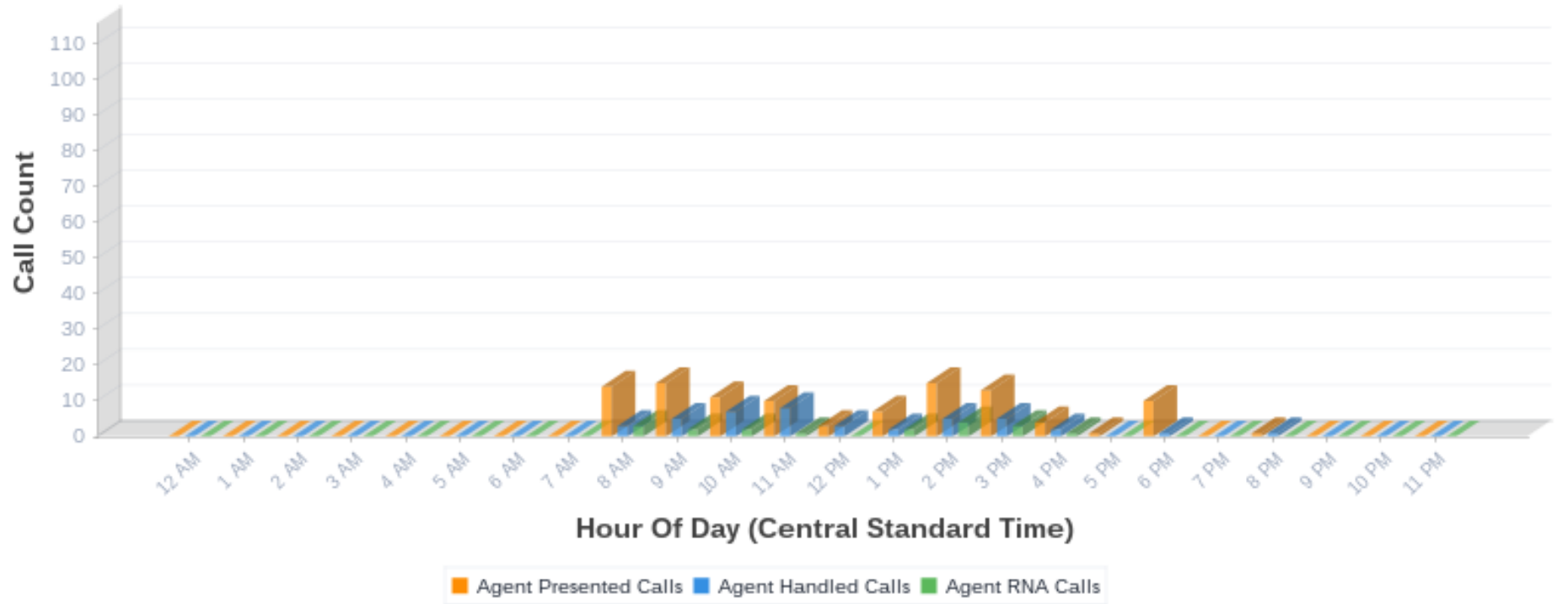
Total Call Scenario Volume By Day Of Week

**Total Call Scenario Volume By Day Of Week**



Call Scenario Volume for Team: SANDBOX TEAM AGENTTYPE - GMAC

### Call Scenario Volume for Team: SANDBOX TEAM AGENTTYPE - GMAC



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